

# Compass 2.0 Interactive Download Document



**Windows 8 is being reviewed by engineering. Compass 2.0 is currently not approved for use with the Windows8 operating system.**

## Honeywell/First Alert Compass Download Page

Welcome to the Compass 2.0 Interactive Download Document!

### Some Notes before you begin:

- The Current Base Revision is: [2.0.14.3](#) (Approximately 375MB)

The current upgrade for Compass 2.0.14.3 is: [2.0.42.2](#) (available here, approx. 117MB) [2.0.42.2](#) ReadMe File

Current Upgrade Posted: 02/15/13

[SQL Express 2005 Download](#) [SQL Step-by-Step Installation Guide](#)

If you need Compass 16, please see the Interactive Download Document under part number Compass16,

If you are a **First Alert Professional** dealer you need a 'Personality Disk' to enable the First Alert panels. If you do not have the 'Personality Disk' you can acquire one by calling **First Alert Customer Service** at **1.800.793.5949** and providing your First Alert Professional Account Number.

- If you are a Canadian Customer Click on the following link to acquire the Canadian 'Personality Disk': [Canadian Personality Disk](#)
- For compatibility information on Windows Vista, and Windows 7, click [here](#).
- Find out what panels are not compatible with Windows 7 & Vista with the [audit tool](#).

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### PC Requirements and Compatibility:

- Pentium II PC or better
- 256/512 MB of RAM (256minimum, 512 recommended)

- 1Gig of available disk space minimum, more is recommended
- CD-ROM drive or Internet/Network access (for installation)
- XP SP2 and SP3, Windows Vista (Business, Ultimate, and Home Basic), Windows 7 (100% compatibility with XP Mode only, Windows 7 Home does not support XP Mode)
- Display set to 1024 X 768 recommended resolution, 800 x 600 minimum resolution
- Internet Explorer 5.5 or later (to display Help files)

**Note:** If the computer you are using does not have serial ports (USB Only) then you need to read this document: [USB Compatibility](#)

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#### **How to tell what version of Compass you are running:**

1. Open Compass
  2. From the file menu of the Customer Screen, where all customers are listed, select "Help"
  3. Select "About" from the drop down menu.
  4. Note the "Compass 2.0 Version" and the "Database Version" it would be a good idea to write these down.
  5. If your database version is 1.5.8.101 and Compass 2.0 Version is 2.0.42.2, then you don't need to do anything – you are up to date!
  6. If the first three numbers are less than "2.0.14" then you need the Full Install along with the upgrade. See the Installation Guide for Installation Rules regarding Compass 2.0 install.
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**If Compass does not exist on the PC, or you have an older version of compass that is lower than 2.0.14.3 you should download the full Base Version (2.0.14.3) then download the current patch. Back up the database, uninstall the existing version, then the following 2 files are needed:**

- The base version of compass [2.0.14.3](#) :
  - The latest upgrade: [2.0.42.2](#)
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#### **How to install Compass:**

If you need documentation for support on installing compass please follow the link below:

1. [Compass Docs on MyWebTech](#) (This shows our complete library for Compass)
  2. Download the file called [CMP2014.exe](#) from MyWebTech.
  3. Once the file has been downloaded, double click it to begin the installation.
  4. See the Installation Guide for specific installation options.
  5. To start Compass after initial installation, the default Operator is "MASTER" and Password is "MASTER".
  6. Be sure to also download and install the [latest patch](#)
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#### **Where to download Compass Installation and Help Documents:**

All Compass help documents, including the installation and owners manual, are found in MyWebTech under the Product Compass20.

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**If Compass already exists on your PC and you verified that the version is 2.0.14.3 or above ([see above](#)) then all you have to do is download and install the upgrade:**

- The latest upgrade: [2.0.42.2](#)
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If you are performing Vista IP Uploading and Downloading and are using an Intranet (LAN) setup, you must also download the Data Server and Control Server Software. If you are performing IP downloading,

but are doing so via Alarmnet-i, you do not need these files.

- [Control Server](#)
  - [Data Server](#)
  - [Compass Connect Server, Installation and Setup Guide](#)
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### **Utilities and Helpful Tools:**

The [Bug Reporter](#) tool is used to gather information about your PC and Compass installation to help tech support and engineering to troubleshoot and resolve technical issues. In the event you cannot get Compass 2.0 installed, but need to provide us with this information, use the link above to download and utilize this tool.

Watch this space for additional helpful tools, coming soon!

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*Honeywell Technical Support • (800)645-7492 • Operating Hours: 8:30am to 10:00pm EST Have a Question?  
Send an email to Our Technical Support Department! Click on the link [Support3@Honeywell.com](mailto:Support3@Honeywell.com)*